

ANDREA L. PARSONS

AIR HOSTESS/DEDICATED CUSTOMER SERVICE PROFESSIONAL

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PROFESSIONAL PROFILE

I am an enthusiastic employee dedicated to the provision of a memorable client experience by always maintaining a cheerful attitude. I thrive where human contact and association is present as I am comfortable in one-on-one communication with people of different cultural backgrounds, especially since I am fluent in a variety of languages. I take pride in teaching as well as leading by example.

CAREER HIGHLIGHTS

Bayada Nurses,
Certified Nursing Assistant
2010 to Present

Levine Children's Hospital & Presbyterian Children's Hospital
, Child Life Volunteer

2009 to Present

YMCA – Greater Charlotte,
Youth & Adult Swim Instructor
2006 to Present

Massage Envy,
Clinic Administrator
2006 to 2010

YWCA Central Carolinas,
Membership Manager
2008 to 2009

EDUCATION & QUALIFICATIONS

East Carolina University

Bachelor of Arts in Psychology | Class of 2005

I attended the East Carolina University in Greenville [North Carolina](#), where I pursued a Bachelor of Arts degree in Psychology. I also pursued a course in Child Development & Family Relations.

CORE SKILLS

- **LEADERSHIP**

: Elegant, confident, experienced as well as exceptionally skilled in staff training. Also, able to perform as an instructor in both public and private settings.

- **PUBLIC SAFETY:**

Trained and certified in CPR and First Aid by the American Red Cross.

- **SOUND JUDGMENT:**

I have a track record of outstanding sound judgement, critical thinking and assessment, and exhibition of maturity where the situation calls for it.

- **TEAM-ORIENTED:**

On top of being on time, ambitious and prepared, I am flexible enough where honesty, trust, and communication is called upon in a team setting.

ACTIVITIES AND AWARDS

- 2003 & 2004 CUSA Swimmer of the Year
- Varsity Swim Team Captain
- Child Life Council Member
- 100% Collegiate Athletic Scholarship Award

LANGUAGES

Baking ? French ? English ? Japanese ? Chinese

HOBBIES & INTERESTS

Beekeeping ? Surfing ? Scrapbooking ? Reading ? Pottery

INDUSTRY REFERENCES

Industry references are available upon request.